



## **SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt Details Coordinated Approach to Multi-Location Property Restoration Services**

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SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt has developed a coordinated operational model to address the challenges of property restoration across its multi-county service territory in central Michigan. The unified operation manages restoration activities in a region that includes Eaton County, Clinton County, Gratiot County, and the Lansing and Holt areas, requiring systematic alignment of resources and teams to maintain efficiency and consistency.

This regional coverage encompasses communities such as Lansing, Delta Township, Holt, Charlotte, Alma, St Johns, Grand Ledge, Eaton Rapids, Dewitt, Ithaca, Potterville, Bath, Olivet, Dimondale, and Bellevue. The geographic spread introduces operational considerations related to logistics and response coordination that are typical when handling restoration work across separate counties and municipalities.

The company employs more than 20 team members who reside in the local communities served. These employees complete initial and ongoing training at the SERVPRO corporate training facility and maintain current IICRC industry certifications. This preparation supports standardized application of restoration

techniques and procedures throughout the service areas.

Joshua A. Ingersoll, owner of SERVPRO of Eaton County, said, "Coordinating restoration efforts across these different counties involves aligning our local teams and resources to deliver consistent service no matter the location of the property."

The logistical and operational coordination required for work spanning multiple regions includes strategic placement and movement of equipment and supplies to support rapid deployment. Personnel scheduling is managed centrally to allow flexible assignment of teams based on project location and immediate needs within the territory. Standardized processes govern each stage of a restoration project, from initial assessment through mitigation, cleanup, and reconstruction, ensuring uniformity in execution.

Dean M. Dingman, owner of SERVPRO of Eaton County, noted, "Our operational structure is designed to support the alignment of processes and personnel, which is essential when handling restoration projects that may involve multiple locations within our service area."

Eric D. Chesser, owner of SERVPRO of Eaton County, added, "The integration with the broader SERVPRO network allows our local operation to scale resources when necessary, combining regional knowledge with national capabilities to manage larger or more complex restorations effectively."

The relationship between local response teams and the national SERVPRO network plays a key role in supporting operations at scale. With the SERVPRO system consisting of more than 2,380 franchise locations nationwide, the local teams have access to established protocols for resource sharing and mutual assistance when projects require additional capacity. This connection enables the operation to maintain local oversight while drawing on wider support as needed.

In practice, coordination begins with incident reporting and dispatch across the combined service areas. Equipment and trained personnel are mobilized from the nearest available base to minimize travel time between counties. Project management incorporates centralized tracking systems to monitor progress, coordinate subcontractors if required, and ensure documentation remains consistent for all stakeholders. Communication protocols link teams operating in different zones, facilitating seamless handoffs and updates during extended projects.

This approach to multi-location property restoration services reflects the industry-wide emphasis on scaling restoration efforts efficiently across locations. By operating under common ownership of the three franchise designations, the company streamlines decision-making and eliminates redundancies that can arise in fragmented multi-territory responses. Efficiency gains appear in optimized asset utilization and reduced variability in response times across the region.

Consistency in service delivery is further promoted through regular review of training protocols and adherence to uniform quality controls. These measures help ensure that restoration outcomes meet the same standards whether a project occurs in Eaton County or in the Lansing and Holt vicinity. The model also accounts for the varying distances between service communities, incorporating contingency planning for equipment transport and team rotations to sustain momentum on active jobsites.

The operational complexity inherent in covering multiple counties is managed through ongoing evaluation of response systems and resource allocation strategies. This refinement process supports adaptability to differing project scopes while upholding established procedures. Local teams form the primary response unit, with network support activated only when scale or specialization exceeds immediate local resources.

The SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt operation traces its roots to the broader SERVPRO franchise system, which was established in 1967. The local franchises have provided restoration and cleaning services to central Michigan communities since 2003, drawing on both community knowledge and the extensive resources of the national network.

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For more information about SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt, contact the company here: SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt  
Joshua A. Ingersoll (517) 541-1170  
mrand@servpro10647.com  
451 Packard Hwy, Charlotte, MI 48813

## **SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt**

*SERVPRO of Eaton County, Clinton & Gratiot Counties and Lansing & Holt is the top choice for cleanup and restoration.*

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<https://www.servpro.com/locations/mi/servpro-of-eaton-county-servpro-of-clinton-gratiot-counties-and-servpro-of-lansing-holt>

Email: mrand@servpro10647.com

Phone: (517) 541-1170

