



## **North Star Heating & Air Conditioning Expands Same-Day Service Availability for Lehi Residents**

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North Star Heating & Air Conditioning - Lehi has expanded its service capacity to provide same-day and next-day HVAC dispatch for residential customers throughout the area, addressing the growing demand for prompt heating and cooling services in Utah County.

The family-owned HVAC contractor, which has served the region since 1998, now operates from its Triumph Boulevard location with enhanced scheduling capabilities designed to minimize wait times for both emergency repairs and routine maintenance. The expansion comes as the company responds to increased service requests from neighborhoods including Traverse Mountain, Ivory Ridge, Jordan Willows, and Spring Creek Ranch.

"When heating or cooling systems fail, homeowners need reliable service quickly, not appointments scheduled days or weeks out," said Terry Kelsch, service manager at North Star Heating & Air Conditioning in Lehi, Utah. "Our expanded dispatch capabilities mean we can respond to most service calls

the same day or next day, which is particularly critical during Utah's temperature extremes when families depend on their HVAC systems for comfort and safety."

The enhanced service availability covers the full range of HVAC needs, from air conditioning repair and furnace maintenance to heat pump installation and indoor air quality improvements. Licensed technicians provide transparent, upfront pricing before beginning any work, eliminating surprise costs that often accompany emergency repairs.

North Star's approach to rapid response addresses a common frustration among homeowners who previously faced extended wait times for HVAC service. The company's local presence and familiarity with Utah County's specific climate challenges enable technicians to arrive prepared with the appropriate parts and equipment for common regional issues, including problems related to dry air, altitude effects on equipment performance, and the strain of dramatic temperature swings between seasons.

The company also assists homeowners in navigating federal tax credits and local utility rebates for energy-efficient equipment upgrades, particularly for cold-climate heat pumps that perform well in Utah's variable weather conditions. This guidance helps residents make informed decisions about system replacements while maximizing available incentives.

Beyond emergency repairs, the expanded service capacity allows for more flexible scheduling of preventive maintenance, which the company recommends twice annually to maintain system efficiency and prevent unexpected breakdowns. Regular maintenance has become increasingly important as HVAC systems work harder to maintain comfortable indoor temperatures during extreme weather events.

The service expansion includes comprehensive support for all major HVAC brands and models, with technicians trained in diagnosing common cooling issues such as refrigerant leaks, frozen coils, and failing compressors, as well as heating system problems including ignition failures and heat exchanger issues.

North Star Heating & Air Conditioning operates as a second-generation, family-owned business with three locations serving Salt Lake County and Utah County. The company provides complete HVAC services including installation, repair, and maintenance for residential heating and cooling systems, along with duct cleaning and indoor air quality solutions. With over three decades of experience in the region, the company has built its reputation on honest diagnostics, professional service, and deep knowledge of local climate conditions and their impact on home comfort systems.

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For more information about North Star Heating & Air Conditioning - Lehi, contact the company

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## **North Star Heating & Air Conditioning - Lehi**

*North Star is an HVAC contractor with 3 locations. The oldest is West Jordan, and then Sandy and Lehi. In addition to heating and air, they do indoor air quality duct cleaning and heat pumps.*

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