



What 16,000 Homeowner Reviews Actually Say About Home Team Electric

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Home Team Electric, a family-owned residential electrical contractor with more than 25,000 completed projects across the Coachella Valley and Morongo Basin, maintains a 4.9 out of 5 rating from over 16,000 homeowners. That consistency reveals itself not in the aggregate score, but in what homeowners describe in the specific details of their reviews.

The reviews that best represent Home Team Electric's service approach share a pattern: they describe process, not just outcome.

Michael Baker experienced a power surge that required a full evaluation of his home's electrical system. Home Team Electric sent a multi-person team that brought scaffolding to reach high ceilings where junction boxes and connections needed inspection. When the scope extended beyond a single visit, the same team returned the following day to complete the work. No rescheduling. No different crew.

Tracy K. called for what appeared to be a simple plug issue. During the initial inspection, the technician identified deeper wiring concerns behind the wall. What started as a single-outlet call became a multi-day wiring repair, not because the company added scope, but because the existing condition demanded it. The original problem was a symptom. The actual problem was behind the drywall.

RJ B. described an experience that went beyond the immediate repair: a thorough system review with detailed explanations of what each component was doing and why it mattered. The result was not just a completed service call but the confidence to plan future electrical work with a clear understanding of his home's current condition.

Ryan Morada noted what happened before any tools came out: shoe covers went on, mats went down, plastic sheeting covered surfaces near the work area. Then came the full evaluation, followed by multiple repair options at different price points. When the technician found additional issues unrelated to the original call, those were explained separately, documented, and not folded into the original invoice.

Debbie Hall described a multi-person team that provided updates throughout the project, with clear communication at every stage about what was happening, what was next, and what the timeline looked like.

Steve needed an EV charger installed in a home where the panel was already near capacity. Rather than recommending a full panel replacement, the Home Team Electric technician evaluated the existing breaker configuration, identified circuits that could be reorganized, and modified the layout to accommodate the new charger circuit. The job was completed without replacing the panel. The existing equipment was sufficient once it was properly configured.

Six homeowners, six different service types, six different parts of the desert. All six describe the same operational approach: arrive prepared, protect the home, evaluate before prescribing, explain what you find, present options, and follow through on what was agreed.

"I read every review," said Frank Luersen, Owner of Home Team Electric and California C-10 Electrical Contractor License #879507, with 28 years of residential electrical experience serving the Coachella Valley and Morongo Basin. "The ones that matter most aren't the five-star ratings. It's when a homeowner describes exactly what our technicians did on site. That tells me the process is holding. The rating is a number. The details are the proof."

Home Team Electric operates exclusively in the residential market and deploys State-Certified Residential Specialists on every call. California C-10 Electrical Contractor License #879507. Active and verifiable through the California State License Board (CSLB). All work is backed by their 100% Satisfaction Guarantee and Lifetime Workmanship Guarantee.

Founded in 2006 by Frank Luersen, Home Team Electric serves the Coachella Valley and Morongo Basin from its base in Thousand Palms. With 28 years of residential electrical experience and four generations of family roots in this desert, the company provides electrical repairs, panel upgrades, EV charger installation, troubleshooting, and emergency service.

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