



## **BestCan Windows and Doors Introduces Lifetime Labour Warranty Covering Every Window and Door Installation Across Ottawa**

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BestCan Windows and Doors has introduced a lifetime labour warranty covering every window and door installation the company completes, extending workmanship coverage beyond the one-to-five year terms that represent the standard range across the residential window and door installation industry in Canada. The warranty applies to all new installations and reflects a structural commitment to the quality and durability of the company's workmanship across its full range of residential services.

Labour warranties in the window and door industry have historically been limited in duration, with most contractors offering coverage periods of one to five years before transfer or expiration clauses apply. A lifetime labour warranty removes that limitation and shifts the long-term accountability for installation quality permanently to the contractor. For homeowners evaluating competing quotes, the presence or absence of extended labour coverage represents a material difference in the value proposition of any given installation.

The distinction between a product warranty and a labour warranty is one that homeowners often encounter only after a problem develops. Window manufacturers typically provide warranties covering glass seals, frames, and hardware against manufacturing defects. Those warranties do not cover workmanship issues that arise from how a product was installed. When installation errors contribute to drafts, condensation between panes, or frame movement over time, a labour warranty is the instrument that determines whether the homeowner or the contractor absorbs the cost of remediation.

"This warranty exists because the work has to be done right the first time, and homeowners deserve to know that the company standing behind an installation will still be standing behind it decades from now," said Sam Bailey, Owner of BestCan Windows and Doors. "Labour coverage that expires in two years doesn't reflect confidence in the installation. A lifetime warranty does."

BestCan has operated as a family-owned window and door installation company for more than five decades, completing more than 55,000 residential installations across the Ottawa region. That volume of completed work provides the operational foundation from which a lifetime labour guarantee can be offered with confidence. The company's installation teams work directly for BestCan rather than through subcontractors, a model that maintains consistent quality control across all projects and ensures that the same standards apply regardless of job size or location.

The lifetime warranty also extends to exterior doors in Ottawa installations completed through the company. Door installations carry their own set of workmanship considerations, including frame squareness, weatherstripping fit, threshold alignment, and hardware function under temperature cycling. Errors in any of these areas can produce air infiltration and operational problems that manifest gradually rather than immediately, making long-term warranty coverage particularly relevant for door installations in Ottawa's climate. The warranty is transferable to subsequent homeowners, adding to the resale value of properties where BestCan installations have been completed and providing buyers with documented workmanship coverage on existing window and door systems at the time of purchase.

Consumer demand for accountability in home improvement services has grown steadily, driven in part by increased awareness of the gap between product and labour coverage in contractor warranties. Industry observers note that homeowners are asking more detailed questions about warranty terms before committing to installation projects, particularly for high-value improvements such as full window replacements. The introduction of lifetime labour coverage addresses that demand directly by eliminating duration as a variable in the warranty comparison.

**ABOUT BESTCAN WINDOWS AND DOORS:**

BestCan Windows and Doors is an Ottawa-based, family-owned company specializing in residential window replacement, door installation, and exterior siding services. With over five decades of operation and more than 55,000 installations completed across the Ottawa region, the company serves homeowners seeking durable, energy-efficient products backed by comprehensive warranty coverage.

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For more information about BestCan Windows & Doors, contact the company here: BestCan Windows & Doors Sam Bailey 613 226 7611 info@bestcan.com 43 Grenfell Crescent Bay 7, Nepean, ON K2G 0G3, Canada

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