



Leo's Vacation Center Adjusts Service Operations to Support Summer RV Travel in Maryland

July 17, 2026

GAMBRILLS, MD - July 17, 2026 -

Leo's Vacation Center, a family-owned RV dealership operating in Maryland since 1972, has increased capacity in its RV service department to handle additional volume during the summer travel months. The dealership maintains facilities that include a 12,000-square-foot indoor showroom and a 20,000-square-foot service and preparation area in Gambrills.

The company sells new and used recreational vehicles in categories such as Class A motorhomes, Class B and Class C models, travel trailers, fifth wheels and toy haulers. Inventory includes offerings from several manufacturers, including Forest River RV, Keystone RV and Thor Motor Coach. Purchases feature transparent pricing without added fees for freight, documentation or preparation. Qualifying buyers receive a one-year Harvest Host membership.

The service facility performs Maryland State RV inspections for trailers, repairs on major brand appliances, body work, hitch and tow bar installations, electrical and plumbing services, brake maintenance, winterizing procedures and accident-related reconstructions. Certified technicians handle parts installations from the dealership's inventory. Extended service agreements provide options for towing reimbursement up to

specified limits, roadside support, and travel expense coverage when repairs occur away from the dealership.

Greg Merkel, Owner of Leo's Vacation Center, stated, "By adjusting staffing and scheduling in our service area, we reduce typical wait times for routine maintenance and inspections during peak periods. This allows customers to complete necessary work and return to their travel plans more efficiently."

The dealership's location between Baltimore and Washington, D.C. serves residents from multiple Maryland counties, including those near Annapolis, Glen Burnie, Frederick and the Eastern Shore, along with customers from Pennsylvania, Delaware, Northern Virginia and Washington, D.C. Sales personnel provide information on vehicle options suited to various family sizes and trip types. The parts department stocks components to support both immediate repairs and preventive maintenance.

Leo's Vacation Center has reported recognition among the top 50 RV dealers in the United States, a detail noted in its operational overview. This standing aligns with the dealership's history of more than 50 years in sales and service. The business structure includes separate teams for sales, parts, service, and warranty administration to manage customer requirements at different stages of ownership.

Merkel added, "Our 20,000 square foot service space enables technicians to address multiple vehicles simultaneously, which supports faster turnaround for inspections and repairs when demand rises in the summer. Customers benefit from having both sales and service resources at one site."

As summer travel continues, the dealership recommends that RV owners arrange maintenance appointments in advance to address items such as tire conditions, brake function, electrical systems and appliance operation. The service team manages a range of procedures from basic fluid checks to more involved component replacements. This preparation helps align vehicles with safety expectations for highway use.

The dealership's operations reflect its founding in 1972 as a family-run business. It has developed facilities and processes to accommodate the needs of RV users across a regional customer base. Leo's Vacation Center provides inventory selection, technical maintenance, and parts support as standard aspects of its business model. Customers utilize these services for both new acquisitions and ongoing ownership requirements.

The adjustment in service capacity represents a response to seasonal patterns observed in RV usage. By maintaining substantial indoor space and stocked parts, the dealership manages the flow of maintenance requests without extended delays. This operational approach has formed part of the company's practices over its history in the industry.

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For more information about Leo's Vacation Center, contact the company here: Leo's Vacation Center owner,
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Leo's Vacation Center

Leo's is a family owned and run by the same family since 1972 and is a full service Maryland RV dealership providing quality products & service for over 50 years.

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